

CHENOT PALACE WEGGIS

COVID-19 POLICY

We are very pleased to welcome you to the new Chenot Palace Weggis and would like to assure you that we are taking every step to make this a seamless, safe and memorable visit.

We have implemented the necessary health and safety measures, adhering to the advice of the World Health Organization (WHO) and local authorities.

Given that our new and well-equipped medical spa with our team of specialists is right on hand, we are in a privileged position when it comes to providing a safe environment to relax in.

Upon request, we can also run tests for Covid-19 should the need arise. To ensure a safe stay with us, we have implemented the below measures:

- At check-in, there will be the option to measure the temperature of the guest
- Guests are offered a protective mask free of charge in all areas Hand disinfectants are placed at all important points in the hotel
- Employees wear masks during treatments/consultations, in the restaurant and housekeeping area, as well as everywhere where distance cannot be guaranteed
- Rooms will be completely disinfected and will not be occupied 3 days before your arrival.
- Rooms are disinfected twice a day.
- Treatment cabins will be thoroughly disinfected before each visit

- There will be an option to suspend housekeeping services In the restaurant, menu cards are replaced by paper menu cards, and are exchanged after each meal
- We regularly check that the distance rules are observed in our public areas
- There is a capacity threshold in the gym, swimming pool and steam room and sauna facilities
- The entire hotel team are educated and trained to practice all necessary safety and hygiene measures outlined

Thank you for your kind understanding and we hope you enjoy your stay with us.